Install eSIM on iPhone or iPad (Printable version)

Prestart checklist

- ✓ A strong internet connection Ideally, you will need to be on Wi-fi or have good 4G signal.
- ✓ An eSIM compatible device If you are unsure, see list of compatible devices <u>here</u>
- ✓ Your device must not be locked to a single network.
- ✓ Update your iOS to the latest version.

New Click-to-Install feature

- You can now install your eSIM by clicking the link you received in your email. This makes life so easy!
- Minimum iOS 17.4 required.

eSIM name

- During installation, Apple assign a random name to your eSIM.
- In this guide we assume Apple labelled your new eSIM 'Business'. It could be called 'Travel', 'Mobile Data', 'Personal' or 'Secondary'.

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• Tip: Your Primary SIM will have your mobile number underneath.

PART 1: Install your eSIM

Click eSIM link or scan



Note

- When installation is complete, you will notice 2 signal strengths at the top of your screen!
- Occasionally, Apple devices get stuck during installation, but do not worry, in most circumstances the eSIM has been installed.

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PART 1: Install your eSIM (continued)

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PART 2: Activate your data bundle

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Tips

- The signal strength shown on top is the one being used for "Mobile Data".
- To save battery, turn off your new eSIM if you're not using it.
- We suggest you name your eSIM "easySim" so you can easily recognise it. To do this:
- Goto Settings > Mobile Service > "Secondary" > "Mobile Plan Label" > enter "easySim" in CUSTOM LABEL

Wishing you safe travels, from all at **easySim**.global