

Install eSIM on iPhone or iPad (Printable version)

Prestart checklist

- ✓ A strong internet connection – Ideally, you will need to be on Wi-fi or have good 4G signal.
- ✓ An eSIM compatible device – If you are unsure, see list of compatible devices [here](#)
- ✓ Your device must not be locked to a single network.
- ✓ Update your iOS to the latest version.

New Click-to-Install feature

- You can now install your eSIM by clicking the link you received in your email. This makes life so easy!
- Minimum iOS 17.4 required.

eSIM name

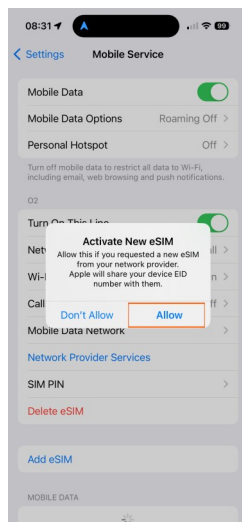
- During installation, Apple assign a random name to your eSIM.
- In this guide we assume Apple labelled your new eSIM **'Business'**. It could be called **'Travel'**, **'Mobile Data'**, **'Personal'** or **'Secondary'**.
- Tip: Your Primary SIM will have your mobile number underneath.

PART 1: Install your eSIM

Click eSIM link or scan



Tap Allow



Tap Continue



Tap Done



eSIM installed email

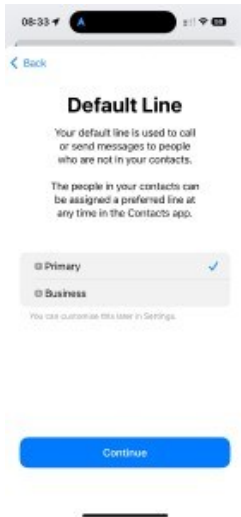


Note

- When installation is complete, you will notice 2 signal strengths at the top of your screen!
- Occasionally, Apple devices get stuck during installation, but do not worry, in most circumstances the eSIM has been installed.

PART 1: Install your eSIM (continued)

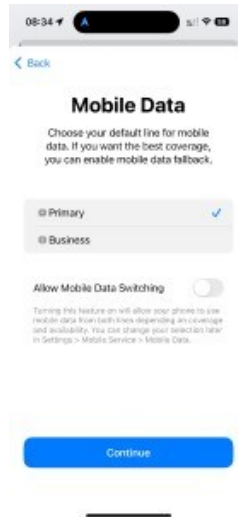
Set to Primary



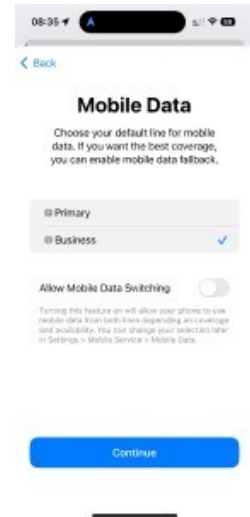
Select All



Option A

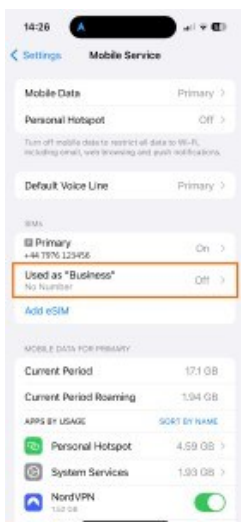


Option B



PART 2: Activate your data bundle

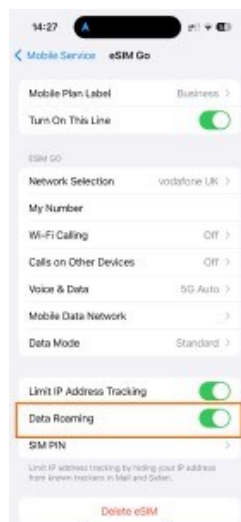
Tap new eSIM



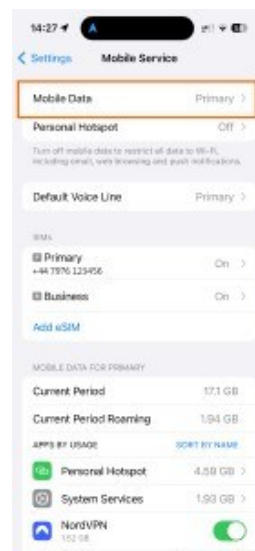
Tap to enable then **Back**



Tap new eSIM again &



Tap **Mobile Data**



Select new eSIM



Tips

- The signal strength shown on top is the one being used for “Mobile Data”.
- To save battery, turn off your new eSIM if you’re not using it.
- We suggest you name your eSIM “easySim” so you can easily recognise it. To do this:
- Goto Settings > Mobile Service > “Secondary” > “Business” > enter “easySim” in CUSTOM LABEL